

CONFIDENTIALITY AGREEMENT

General Information

The www.worldspeaking.co.uk website, used by World Wide Speaking and by its mother company Telelangue, has been registered in the CNIL, the French Commission for Data Protection & Civil Liberties (No. 1105487).

Use of Information

The information provided on the website allows World Wide Speaking (or its mother company Telelangue) as well as its partners to process and execute the orders or requests for information. In accordance with Article 32 of the Information Technology and Civil Liberties Law of January 6, 1978 modified by the 2004-801 Law of August 6, 2004, the indispensable information to World Wide Speaking, to its mother company Telelangue, as well as to its partners, to process and execute the orders and requests for information, are flagged by asterisks in the website's pages.

Other requested information, to which the responses are open-ended or information related to your interests for offers which might be addressed to you by World Wide Speaking, by its mother company Telelangue, and/or by its partners, are destined to better know the users as well as improve their services, while ensuring their security. Except otherwise stated, World Speaking may communicate your information to Telelangue or to other companies affiliated with it.

World Wide Speaking, publisher of the website, may contact you by post or by email, notably in the context of letters and/or emails, with information which will allow you to know more and better use their website, to let you take advantage of promotional offers diffused through the website, or to send you offers from their partners, while strictly respecting the clauses of the Law "for the confidentiality in Internet" and of the modified Information Technology and Civil Liberties Law, subject to your prior consent or refusal, according to the related cases in this confidentiality agreement.

World Wide Speaking commits itself to follow French and European Laws on the protection of personal information, and to ensure an adequate level of protection to the processing done.

Right of objection

In accordance with the Information Technology and Civil Liberties Law, you may exercise the right of objection:

- by sending a letter to World Speaking – Telelangue Group - Customer Service, 9 rue Maurice Grandcoing, 94854 Ivry sur Seine (France)
- or by sending an email to info@telelangue.com

Right of information, access, objection and rectification

In accordance with the modified Information Technology and Civil Liberties Law of January 6, 1978, you have the right to access, modify, correct or delete any data that may concern you (Article 38 to 40 of the Information Technology and Civil Liberties Law of January 6, 1978). You may exercise this right of access:

- by sending a letter to World Speaking – Telelangue Group - Customer Service, 9 rue Maurice Grandcoing, 94854 Ivry sur Seine (France)

To unsubscribe to the information letter and/or to all promotional offers sent by email, the right of objection may also be exercised:

- By clicking on the link located at the bottom of the information letter: "If you no longer wish to receive this, please click here." This request is automatically taken into account by a computer and is confirmed by an HTML page withdrawing the IP address you no longer wish to receive.
- Despite the user's refusal to receive the information letter of World Speaking, he/she may, as often as he/she wishes, still ask for a request of information or make an order on the website by using the same

IP address. He/she will no longer receive the information letter, unless he/she expressly requests it from World Wide Speaking – Telelangue Group.

Cookies

Navigating the website may cause the implantation of cookies in your computer. They simplify the visit and improve the ergonomics of the website during your navigation.

While using the services of the website, your personal access codes are put in relation with the cookie. This information is encrypted and is not accessible in case of unauthorized access to your computer.

You may refuse the cookies in your computer, but this may prevent you from accessing certain services of the website.

World Speaking Communications

The user can receive communication from World Speaking in the following instances:

- Request for information on a training course. For all requests for information, purchase, modification or cancellation of training courses, the client shall receive confirmation by e-mail.
- Request for assistance or submission of questions/suggestions. World Speaking shall respond by email or telephone to the user asking for assistance regarding promotional offers or for assistance in accessing his/her account.
- E-mailing. Through the website, the user may be offered supplementary communication: sales emails. The latter proposes to the users who have voluntarily enrolled and who have therefore given prior consent to receive occasional promotional offers from World Wide Speaking or its partners.

Partner websites

The user may access, through the hyperlinks present in the website, other partner websites which are not governed by the present clause on the protection of personal information. As a consequence, the user is invited to examine the applicable rules on the use and the disclosure of information the user will have provided these websites.